

## **Participant Roles:**

You must smile and nod the entire time that someone is talking to you and enthusiastically agree with everything they say.

Try to genuinely care about how other people are responding emotionally to the activity. Watch their body language, ask people if they're doing okay, and try to express genuine concern and empathy for them.

You must hide any frustration or anxiety (or really any other emotion) that you may be feeling, always presenting a neutral facial expression and tone of voice to your team.

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